

eG INNOVATIONS PTE LTD



Computer monitoring made easy

Many companies are deploying multi-tier infrastructures to support their mission-critical applications and services. While such infrastructures offer high scalability, they are very challenging to monitor and maintain: for example, a problem with the database can impact the web front-end. With the complexity involving multiple applications, web servers, firewalls, routers and switches, it can take eight hours to trace a computer glitch and just eight minutes to solve it.

With cutting edge technologies, eG Innovations has developed a new generation software which can redress this difficulty. With a mere click of the mouse, the system's manager can diagnose the root cause of the failure within minutes saving a company the many hours spent on diagnostics and reducing the company's hefty IT support costs. Above all it will enable those in the e-space to stay open 24 hours a day, seven days a week.

Tracking by remote

The powerful software, which uses two patent pending technologies for correlation and monitoring, is also the only 100% web-based solution available which allows managers to track systems failure by remote. This makes it ideal for:

- Software vendors with customers around the world
- Global companies with offices situated across continents
- Service providers who want to generate new revenue by monitoring not just the network but also the application and database layers

The software can also add value to companies rolling out new projects where high availability and peak performance of the application infrastructure are key to ensuring customer satisfaction. eG's products are used to monitor, fine-tune and benchmark the availability and performance of their infrastructure to enable them to deliver high quality services to customers.

Success of India-Singapore cooperation

eG is the happy result of a India-Singapore co-operation. First developed by US-trained research scientist Srinivas

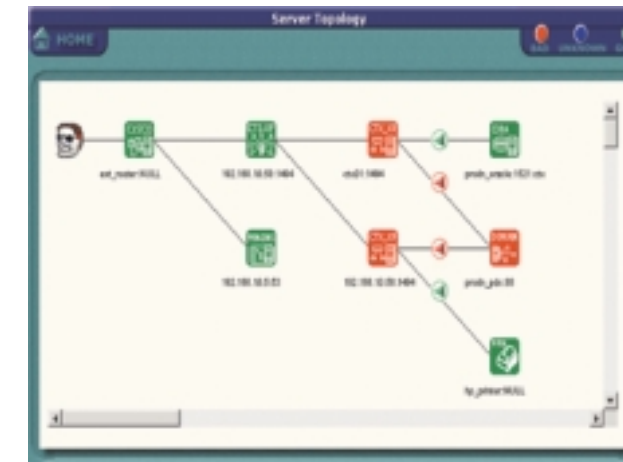
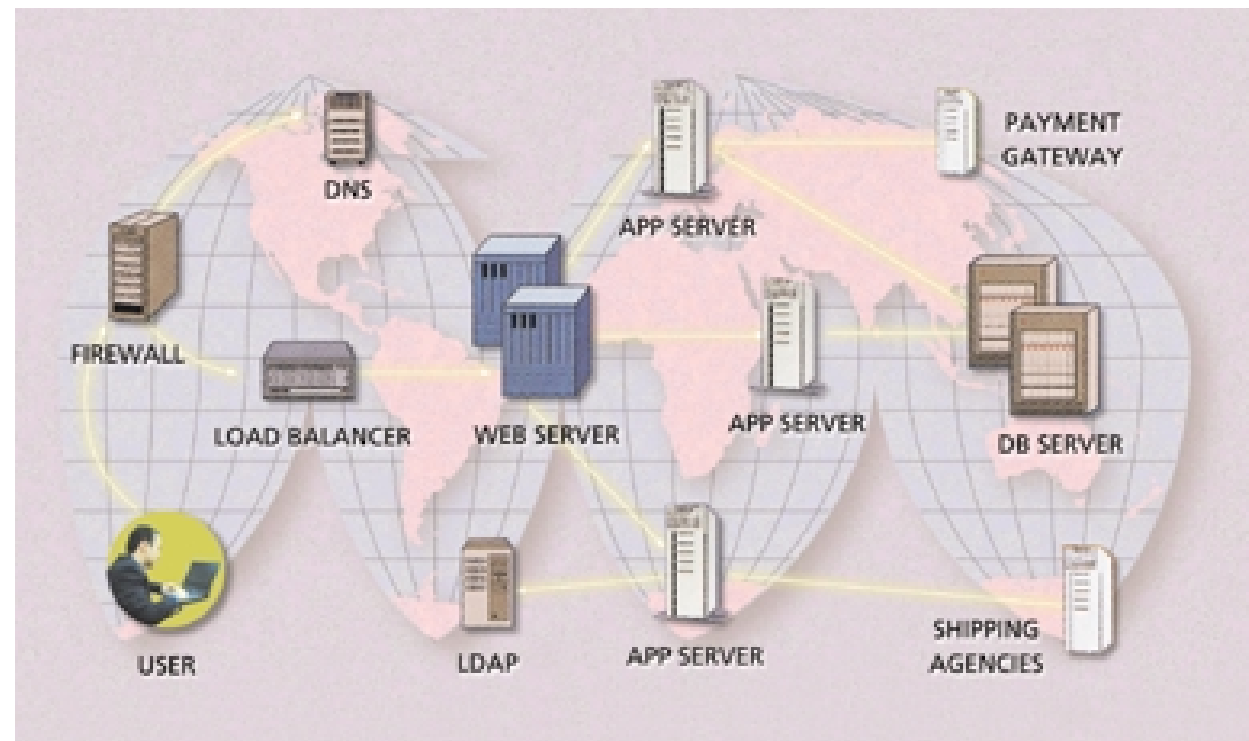
Ramanathan while in Chennai, India, it attracted the interest of Silkroute Indchem which became a seed investor. eG was subsequently 'adopted' by the Singapore government's investment arm Temasek Capital.

Following further development work by the R & D team in Singapore under Ramanathan, now the CTO with Winston Tay as CEO, the software has won industry approval since its launch in November 2002. Within months, eG has signed up Ciber, Inc., Alphanet Solutions, Inc., SIFY (Satyam Infoway Limited) Hosting, and BlinkMobile. In addition, eG has:

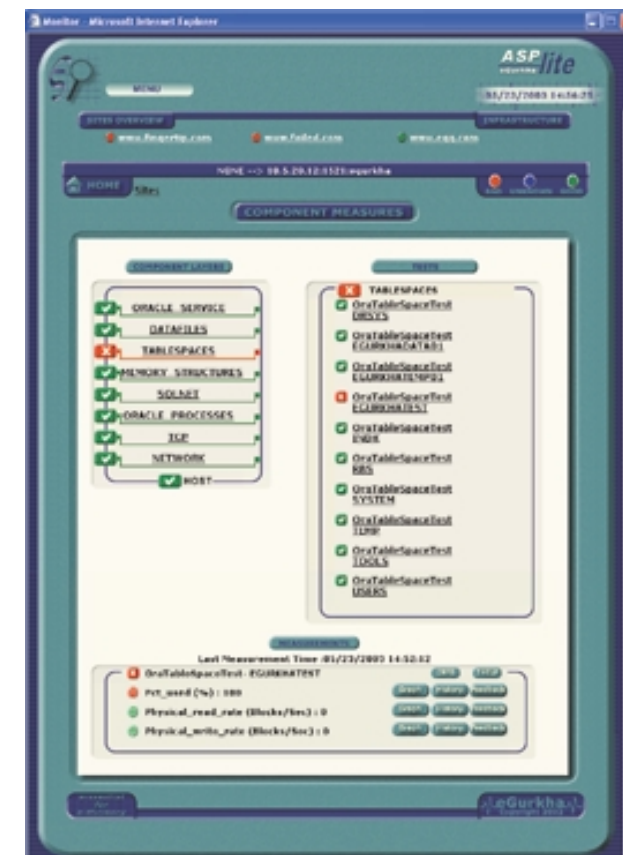
- Received CA Smart™ certified for Computer Associates International, Inc. (CA) for its integrated solutions into CA Unicenter Network System Management solutions under the ILIUP partnership programme initiated by the Infocomm Development Authority (IDA);

- Become a Citrix Premier Business Partner for developing the first true root-cause analysis management solution for the Citrix environment;
- Co-developed and contributed to Java Smart Services Lab (JSSL) Web Services Reference Architecture (WSRA) release 1.0 by providing the service management solutions for the Web Services platform;
- Become a value-added partner for LG CNS 'MyStarHome' project, by providing unique applications monitoring capabilities to manage the availability and performance of the IT infrastructure.

The strong uptake has encouraged eG to start two sales offices in New Jersey and San Francisco to spearhead its entrée into the US market.



eG Innovations' dataflow and applications dependency diagram



Showing eG Innovations' in-depth monitoring capabilities



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