Increase Productivity, Ensure Compliance & Security
eG Enterprise™ Universal Insight for Citrix® XenMobile™

eG *Total Performance Visibility*

BENEFITS AT A GLANCE

✓ **Ensure compliance** requirements are met by enforcing and tracking application, device and user access policies.

✓ **Ensure security** by automatically detecting the use of jail-broken, rooted and non-compliant devices and by restricting user access to blacklisted applications that pose a potential threat.

✓ **Increase productivity** by ensuring that users have around the clock access to the applications they need on the devices they prefer.

✓ **Maintain business continuity** by using proactive alerts and avoiding service disruptions.

✓ **Reduce complexity** by using a single customizable dashboard to provide reporting whether on premises or on the go.

✓ **Ensure future scalability** with the help of advanced auditing capabilities and reports for every aspect of the solution stack.

ENTERPRISE MOBILITY CHALLENGES

Businesses are investing in Citrix XenMobile with the intent of achieving a competitive advantage. They want employees to be more productive by giving them access to email, productivity applications and file sharing on-the-go, and they hope to reduce capital expenditures because employees are bringing and using their own devices.

For these expectations to be achieved mobile applications must be accessible, performing well and the environment must be secure. However, introducing foreign devices on the corporate network poses new threats and risks to company data. Access policies must be enforced in a fail proof manner and administrators must have the ability to track user access throughout the corporate network.

To ensure success, enterprises must monitor, manage and protect their mobile device and application management solution by tracking performance and ensuring compliance and security. This is where eG Enterprise Universal Insight for Citrix XenMobile comes in.

WHY UNIVERSAL INSIGHT MATTERS

eG Enterprise Universal Insight is a total solution for ensuring the compliance, security and performance of Citrix XenMobile device management (MDM) and mobile application management (MAM).

With eG Enterprise administrators can track the mobile devices that are accessing the corporate network, analyze the device types and report on adoption trends.

eG Enterprise alerts administrators to security threats such as non-complaint, jail-broken and rooted devices, parameter breaches and devices with locks and pending wipes. Administrators can also view alerts for compliance issues such as failed and pending application deployments or missing and blacklisted applications.
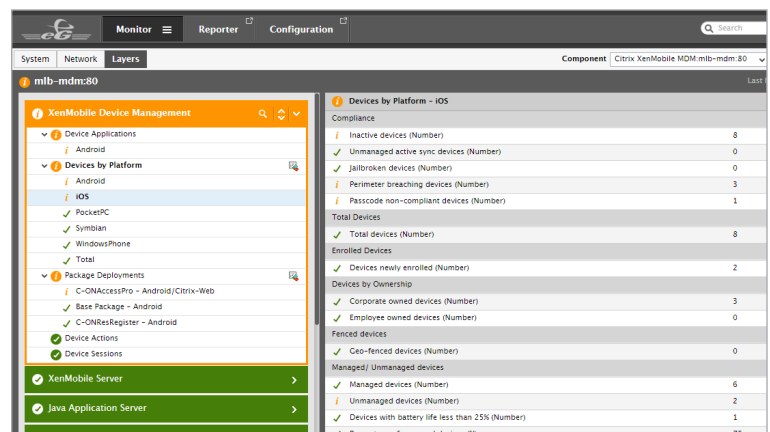
To ensure always-on mobile application access, eG Enterprise tracks key performance indicators of the health of the Citrix XenMobile and App Controller. These include the validity of the SSL certificates, MDM server Java Heap usage, scheduled and running jobs, thread utilization of the MDM server and more. Historical trends of these metrics provides administrators with insight into the ability of the mobile infrastructure to scale as the mobility adoption grows.

Unavailability of the Citrix XenMobile infrastructure components can delay the enforcement of application and device policies thereby posing a serious risk to the corporate network, and if employees are experiencing delays in access to the corporate network they are much less productive.
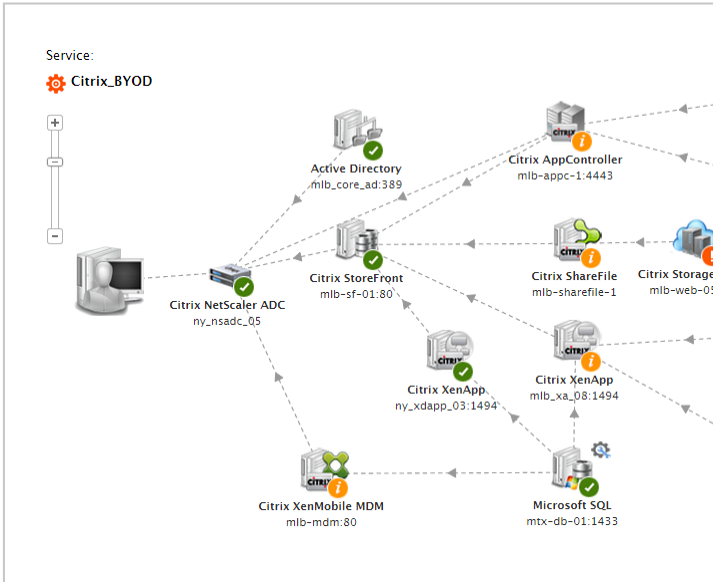
ROOT-CAUSE IN A SINGLE CLICK

For employees to be productive every element of the mobile infrastructure has to function correctly. Administrators need to monitor the health of the entire Citrix XenMobile solution stack including NetScaler, XenApp, StoreFront, App Controller as well as ShareFile and Storage Zone and the supporting infrastructure.

eG Enterprise Universal Insight provides administrators with intuitive topology maps and single click drill downs allowing you to identify performance disruptions. The patented virtualization-aware technology automatically correlates between the different infrastructure tiers and makes root cause information available with just a single click.

Enhanced Capabilities for Citrix XenMobile

eG Enterprise Universal Insight is the only solution for Citrix XenMobile with all of these key capabilities.

- Monitor and protect the Citrix XenMobile solution stack and every supporting infrastructure from anywhere at any time.
- Patented virtualization-aware technology helps identify exactly what resources are impacting productivity.
- Customizable role based reports from a single dashboard provide deep insight into every aspect of Citrix XenMobile performance; administrators and executives can optimize and right-size the mobile infrastructure for future scalability.

The eG Enterprise Advantage

" eG Enterprise makes it fast and easy to identify whether it is a Citrix, network, system or an application issue and fix bottlenecks quickly. And with predictive alerting we are one step ahead to resolve emerging problems before they impact the end user. "

- Donna Jellison, St Francis Health Services

About eG Innovations

eG Innovations is dedicated to helping businesses across the globe transform IT service delivery into a competitive advantage and a center for productivity, growth and profit. Many of the world's largest businesses use eG Enterprise to enhance IT service performance, increase operational efficiency, ensure IT effectiveness and deliver on the ROI promise of transformational IT investments across physical, virtual and cloud environments.