

Server Centric Leverages Proactive Infrastructure Triage™ from eG Innovations

Leading Citrix Consultant Partner to Integrate the eG Suite with their solutions for Server-Based Architectures

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eG Innovations, Inc., the service monitoring specialist, today announced it has entered into a partnership with ServerCentric, a leading Citrix solutions provider to enterprises including United States government agencies and large businesses. This partnership, which adds the eG Suite of service monitoring solutions to Server Centric's portfolio of solutions for server-based architectures, has already yielded results with new customers for the eG suite of products.

The partnership with ServerCentric underscores eG's dedication to the mid-west US market. Both organizations will strategically align eG's Proactive Infrastructure Triage™ monitoring solutions, including its superior Citrix application monitor to meet the requirements of the government and enterprise marketplace.

Under the terms of the partnership agreement, ServerCentric will offer the eG Suite on its existing contracts and propose eG solutions for future government and commercial opportunities. Server Centric's government customers include the General Services Administration and Veterans Administration. It also has well-established business in several vertical markets including healthcare, education, financial services, and telecom. "Server Centric is a valuable partner to eG Innovations as we continue to ramp our efforts in the enterprise and government markets, where ServerCentric is recognized as a trusted source for Citrix solutions. This partnership provides an effective framework for eG to increase our presence in the mid-west market, and we look forward to the continued mutual success of our collaboration," said Tim Clark, Vice President of Sales for eG Innovations, Inc.

"Our customers depend on Server Centric to design, integrate, and maintain reliable and secure access solutions, so we are meticulous in our technology evaluations before recommending any product," said Scott Miller, President of Server Centric. "eG Innovations offers proven technology with compelling economic benefits. and can ensure that our customers receive the best performance and value from their Citrix-enabled Access Strategy."

eG Innovations' Proactive Infrastructure Triage™ technology leverages a patented data flow and dependency based correlation engine that is the core of the software. This enables the monitoring of every layer of every component



involved in supporting IT services end-to-end - across a distributed array of network, system and application components - and automatically isolates which layer of which component is the source of a problem.

About eG Innovations:

eG Innovations, Inc. is the leading provider of IT Infrastructure performance monitoring and management solutions. Our unique dataflow and applications dependency technology is key to ensuring high availability and performance of mission-critical systems, where proactive monitoring, rapid diagnosis, and instant recovery are critical. Customers worldwide use the eG solutions to improve the quality of their services, thereby enhancing their competitive positioning, lowering their operational costs, and optimizing the usage of their infrastructures.

For more information, contact:

Tim Clark

eG Innovations, Inc.

Email: tim@eginnovations.com

Ph: (336) 674-7189