

# About eG Innovations

## Transform IT Service Delivery into Business Advantage



www.eginnovations.com

eG Innovations helps you automate, accelerate, and optimize performance across mission-critical virtual, cloud and physical IT environments.

Only eG Innovations' patented root-cause diagnosis technology can automatically pinpoint performance issues by auto-correlating the user's service experience with the underlying infrastructure and application components. This results in:

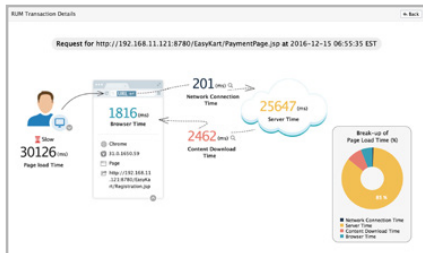
- ✓ Faster diagnosis and resolution of performance problems
- ✓ Enhanced service delivery and user satisfaction
- ✓ Maximum business productivity and cost savings
- ✓ Accelerated IT deployments and production rollouts

## PERFORMANCE ASSURANCE FOR TODAY'S DYNAMIC IT ENVIRONMENTS

- Business Applications
- Web Applications
- Citrix and VDI
- Cloud Services

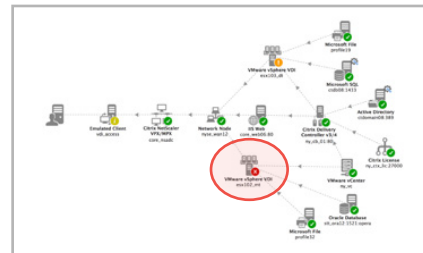
and more...

Serving enterprises across all industries (healthcare, finance, education, manufacturing, etc.), service providers and government agencies.



### COMPLETE 360° PERFORMANCE VISIBILITY

Get total performance visibility and auto-correlation of all infrastructure dependencies that impact user experience—across applications, database network, storage, and virtualization tiers.



### AUTOMATED ROOT CAUSE DIAGNOSIS

Automate and accelerate discovery, diagnosis and resolution of performance issues, allowing your highly skilled staff to be more productive rather than fighting fires all day.



### PREEMPTIVE PROBLEM DETECTION & ALERTING

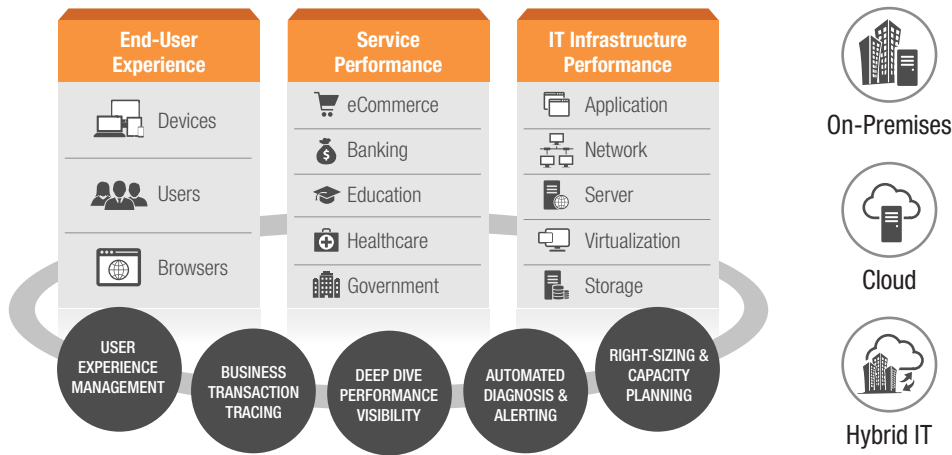
Preemptively monitor, detect and resolve performance issues before users notice and contact the helpdesk. Prevent downtime and ensure great performance and user satisfaction.



### RAPID ROI THROUGH RIGHT-SIZING & OPTIMIZATION

Right-size your IT infrastructure, optimize resource utilization, and reduce hardware and software costs. Invest wisely and achieve maximum ROI.

# END-TO-END IT PERFORMANCE MONITORING & MANAGEMENT WITH eG ENTERPRISE



A reactive, manual, and fragmented approach to performance management is no longer sufficient for today's dynamic IT environments. Only eG Enterprise delivers preemptive, automated and integrated enterprise-class performance assurance for today's mission-critical IT environments.

## ROI BENEFITS

- 84%** of customers reported that eG Enterprise helped them avoid service outages by identifying problems before end users were affected.
- 72%** of users reported that eG Enterprise helped reduce the time to identify the root cause of a problem among network, server, and application resources.
- 83%** of customers started seeing value within the first month of installing eG Enterprise. 50% started seeing value in less than one week.

- Source: **TechValidate**

## CUSTOMER SUCCESS

Many of the largest IT environments across the globe trust eG Innovations.

- Follow-the-sun global support
- Scale to support any size network and IT infrastructure
- High customer satisfaction and renewal rate
- Cost effective, flexible licensing plans

“With eG Innovations, we are reducing system maintenance and support costs, avoiding incremental IT spending and eliminating system downtime. Performance and prediction reports help us optimize IT spending and save \$100,000 per year.”

- Peter Bakker, CIO, ICT GHZ

## CERTIFICATIONS & AWARDS



## eG CUSTOMERS

