



Corporate Fact Sheet

Company Overview and Business Focus

eG Innovations, Inc. (www.eginnovations.com) is a global provider of IT performance monitoring and triage solutions for both virtual and physical IT infrastructures. Specializing on complex multi-tier infrastructures, the company's patented technologies provide proactive monitoring of every layer of every tier, thereby enabling rapid diagnosis and recovery in enterprise and service provider networks. By ensuring high availability and optimum performance of mission-critical business services, eG Innovations' solutions help enhance customers' competitive positioning, lower operational costs and optimize the performance of their infrastructures.

The company was founded in 2001, is profitable and has customers in 14 countries, including organizations of all sizes in government, banking/finance, telecom, healthcare, manufacturing and service industries.

Technology and Products

The company's flagship product is the eG Enterprise Suite™, a 100% web-based performance monitoring solution. Its ability to monitor virtual and physical infrastructure components end-to-end rather than as individual silos differentiates eG Enterprise from competitive offerings. Key features and capabilities include:

- **eG VM Monitor™** manages all aspects of VMware®, Sun Microsystems™ and Citrix® virtual infrastructures, including hosts, guests and desktops. It includes patent-pending In-N-Out Monitoring™ technology, which provides views of what the physical host sees about each virtual guest and what the guests see internally.
- **Custom monitoring out of the box for 80+ applications and network devices**, including SAP R/3, Citrix, terminal servers, Oracle database and applications, web applications and servers, Microsoft SQL & Active Directory, and many more.
- **Single agent** architecture used to monitor all applications on a server; no need for a different module for each application. The same agent is used for all supported operating systems (i.e., Windows, Solaris, Linux, HP-UX, AIX) and virtualization platforms. Licensing is the same regardless of number of CPUs in a cluster.
- **100% web-based architecture**, scalable to handle thousands of servers and network devices. All data is transmitted via secure and firewall-friendly HTTP/HTTPS protocols.
- **Automatic time-based thresholding and baselining** for the entire infrastructure, spots abnormal situations and processes.
- **Patented automatic root-cause diagnosis technology** quickly pin-points the root-cause of problems without overwhelming users with data. Allows IT staff to quickly see what's going on that needs attention without requiring detailed technical knowledge.
- **Simple to install**, 30-minute setup and configuration, automatic upgrades; agent-based or agentless versions available.

Headquarters and Contact Information

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