

# eG Perform: Citrix Performance Audit

## Take Citrix Performance Management to the Next Level



### AUDIT DELIVERABLES

- ✓ Get complete, 360-degree performance visibility across your extended Citrix environment
- ✓ Identify performance stress points and user experience issues
- ✓ Baseline desktop density, demand, usage and infrastructure metrics
- ✓ Identify capacity bottlenecks to Citrix scalability
- ✓ Get detailed reports on users, sessions, services, apps, VMs, hardware, storage, network and other Citrix components for deep insights into performance bottlenecks
- ✓ Right-size your infrastructure with powerful reporting & analytics that ensure maximum ROI

### THE CITRIX PERFORMANCE CHALLENGE

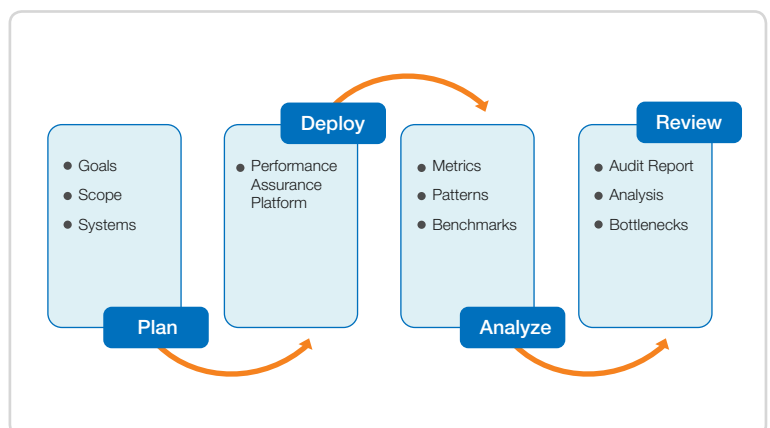
Your Citrix infrastructure is a key service, delivering business-critical applications to end users. Any slowness or disruption to this service can have a devastating effect on user productivity and severely impact business operations. Maintaining optimal performance of a Citrix infrastructure is a challenging task.

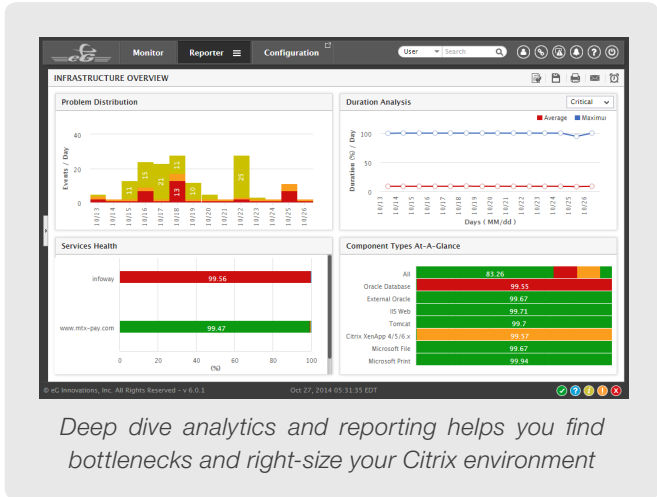
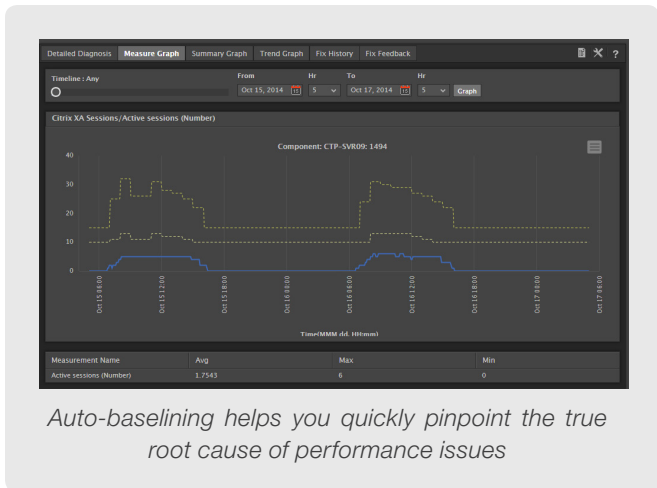
The eG Perform Citrix performance audit is designed to help you pre-empt, detect and overcome Citrix performance issues so you can identify bottlenecks, restore performance, and deliver on the promise of Citrix flexibility, scalability and end-user satisfaction.

### EG PERFORM CITRIX PERFORMANCE AUDIT

The eG Perform Citrix performance audit leverages the eG Innovations patented and award-winning performance management platform to deliver pre-emptive, automated, and integrated performance assurance for dynamic IT environments. Experienced eG Innovations consultants will work with you to examine your client, server, network, storage and application delivery infrastructure, using a unique methodology and patented monitoring, diagnosis and reporting technology to provide:

- Actionable insight and guidance to quickly diagnose and resolve performance bottlenecks, and deliver on the promise of exceptional performance, user productivity, and ROI;
- Complete end-to-end performance visibility and diagnosis across every tier, every layer of the Citrix service – Citrix, VMware, Network, Active Directory, storage, applications - so you know what's working and what's not; and
- Detailed reports and powerful analytics to right-size and optimize your infrastructure and increase ROI, complete with actionable insight into hardware bottlenecks, top users, top apps, critical dependencies, etc.





- Setting up eG Perform is a breeze**
- A couple of minutes to install each agent/agentless monitor;
  - 100% web-based architecture – no need to reconfigure firewalls, no additional ports to be enabled; and
  - Login from anywhere at any time to see the performance of your infrastructure.

## AUDIT THE CITRIX SERVICE, NOT JUST SILOS

Unlike desktop assessments that quantify the usage of physical desktops only and are useful just prior to the move to desktop virtualization and application delivery, eG Perform gives you unparalleled visibility into every layer, every tier – from networks to servers and virtualization to storage.

## MONITOR EVERY LAYER OF EVERY TIER

Automatically correlate across the Citrix service tiers to provide actionable insights into the true causes of cross-domain service performance issues, so you can fix problems instead of spending hours investigating them.

## DEEP INSIGHTS INTO USER EXPERIENCE

- Monitor and report on user sessions, not VMs.
- Analyze activity, usage and latencies for every desktop session to provide insights into the user-perceived performance.

## RIGHT-SIZE THE INFRASTRUCTURE FOR BETTER ROI

- Identify bottlenecks, top users, top applications
- Understand performance and usage trends

- eG Perform provides broad visibility**
- Citrix XenApp, XenDesktop, XenServer, NetScaler, Provisioning Services, Cloud, StoreFront, ShareFile, XenMobile;
  - 9 virtualization platforms incl. VMware vSphere, Microsoft Hyper-V, Citrix XenServer, Red Hat; and
  - 150+ application components including middleware, databases, brokers, web servers, profile servers.

## About eG Innovations

eG Innovations provides intelligent performance management solutions that automate and dramatically accelerate the discovery, diagnosis, and resolution of service performance issues in virtual, cloud, and physical service infrastructures. Managing some of the largest Citrix deployments in the world, only eG Innovations offers 360-degree service visibility with virtualization-aware performance correlation across every layer and every tier - from desktops to applications, and from network to storage. This unique approach delivers deep, actionable insights into the true causes of cross-domain service performance issues and enables administrators to pre-emptively detect, diagnose, and fix root-cause issues - before end users notice.