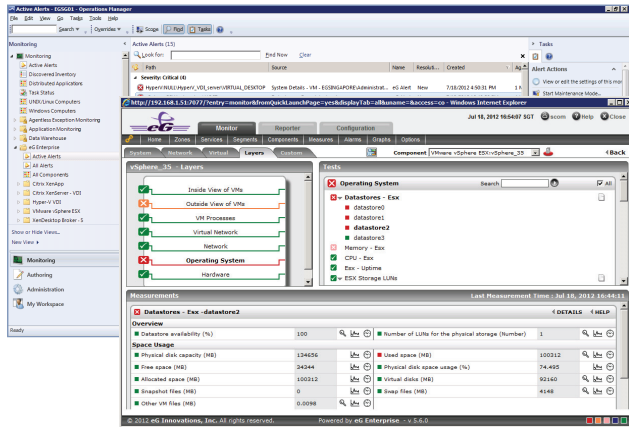
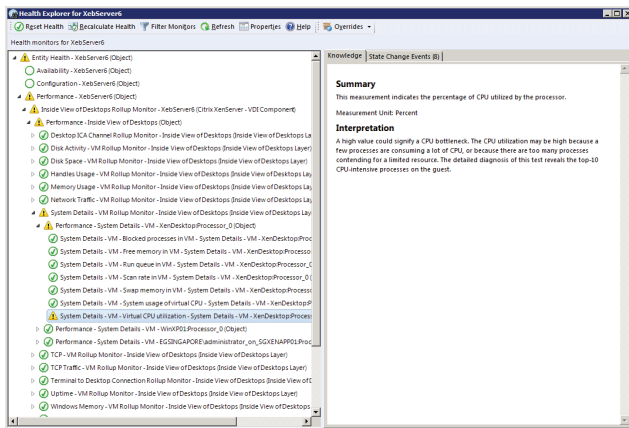


Layers of the VMware vSphere ESX model and their state in a diagram view in System Center Operations Console



Launching the eG monitoring console from the Active Alerts view in System Center Operations Manager Console



Accessing the eG knowledge base using Health Explorer view in System Center Operations Manager Console.

Operations Manager 2012 and 2016 versions. With this integration, administrators do not have to deploy many management packs from different vendors. They can use System Center Operations Manager to monitor the Microsoft services in their infrastructure and use eG Enterprise for all the non-Microsoft services like Citrix XenApp/XenDesktop, SAP, Java applications, etc. Instead of sending raw metrics to System Center Operations Manager, eG Enterprise collects, analyses, and correlates metrics from every layer, every infrastructure tier using an industry first “virtualization-aware” root-cause diagnosis technology. Only actionable information is sent to the System Center Operations Manager console, with a view to enabling the administrators to initiate the right corrective action to fix a problem.

Benefits of the eG System Center Operations Manager Integration

End-to-End Performance Monitoring of Heterogeneous IT infrastructures Using System Center Operations Manager

- Use System Center Operations Manager to monitor the entire infrastructure end-to-end, including all key components supporting business critical services like Citrix, SAP, Java etc. (not just Microsoft applications).
- Monitor heterogeneous virtualization platforms - VMware vSphere, Citrix XenServer, AIX LPARs and Solaris LDOMs - from a central System Center Operations Manager console, without needing different plugins for each platform.
- Add monitoring for custom applications to System Center Operations Manager very easily using the eG System Center Operations Manager plugin.

Short Learning Curve for Administrators

- View performance information and receive problem updates relating to any layer of any tier of your IT infrastructure in the System Center Operations Manager console.
- Saves administrators the time and trouble involved in mastering the modus operandi of multiple management packs.

Maximize the Returns on your System Center Operations Manager Investment

- Combine eG Enterprise's increased monitoring depth and breadth with System Center Operations Manager's expertise in monitoring Microsoft technologies to get a single, powerful solution that caters to all your monitoring, diagnosis and reporting needs.
- Instantly launch the eG Enterprise console from System Center Operations Manager to gain access to advanced diagnostics and granular performance reports in the eG Enterprise system and troubleshoot issues within minutes.

About eG Innovations

eG Innovations provides intelligent performance management solutions that ensure user productivity and reliable delivery of mission-critical business services in cloud, virtual, and physical IT environments. Where traditional monitoring tools fail to intelligently correlate performance across heterogeneous IT environments and provide actionable insight into causes of service issues, eG Innovations delivers total performance visibility across every layer and every tier of the service infrastructure. From desktops to applications, and from network to storage, eG Innovations dramatically accelerates the discovery, diagnosis, and resolution of performance and user experience issues - before they impact user productivity and the success of transformational IT initiatives. eG Innovations' award-winning solutions are trusted by the world's most demanding companies to deliver on the ROI promise of transformational IT investments, and keep business services up and running. Contact us for more information.

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