THE CITRIX PERFORMANCE CHALLENGE

Users expect Citrix XenApp application delivery to be as fast and reliable as their physical desktop experience. When performance slowdowns are detected, they expect immediate response from IT to resolve these problems. In turn, the challenge IT administrators face is to be able to identify when a slowdown is detected, where is the cause: Is it Citrix? Is it the application? Is it VMware or the Hyper-V virtualization layer? Is it the network or the storage? Finding the root cause of the performance issue becomes even more complex if Citrix XenApp is running on a hypervisor in a dynamic virtualized environment. While EdgeSight gives you visibility into just the Citrix XenApp servers, you need 360-degree visibility of the entire service infrastructure - across every tier, every layer - to manage the user experience and deliver reliable performance assurance.

The Solutions - eG Citrix Monitor

The eG Citrix Monitor is a complete performance management solution for Citrix XenApp service infrastructures. Only the eG Citrix Monitor delivers 360-degree service visibility with automated, virtualization-aware root cause diagnosis across every tier and every layer - from desktops to applications, and from the network to storage. The eG Citrix Monitor is the only performance management platform that can provide automatic correlation and diagnosis for virtualized Citrix XenApp environments.

This unique approach delivers deep, actionable insights to ensure Citrix XenApp success by enabling administrators to have complete visibility and preemptively detect, diagnose and fix root cause issues - before users notice.
Auto-diagnosis helps you quickly pinpoint the true root cause of performance issues

Deep dive analytics and reporting helps you find bottlenecks and right-size your environment

**COMPLETE 360° PERFORMANCE VISIBILITY**

- Monitor every layer of every tier of the Citrix service infrastructure – from network to servers, from the virtualization platform to storage
- Get actionable insights into the true causes of cross-domain service performance issues so you can fix problems instead of investigating them

**PRE-EMPTIVE PERFORMANCE ASSURANCE**

- Get proactive alerts when infrastructure usage and performance are abnormal
- Automatically correlate across metrics from different tiers to identify and fix issues before users call

**RIGHT-SIZE CITRIX XENAPP INFRASTRUCTURE**

- Identify bottlenecks, top users, top applications to right-size your environment for maximum ROI
- Gain critical insight into performance and usage trends of virtualized and physical XenApp infrastructures

**Virtualization-Aware Auto Diagnosis**

- Virtualization-aware topologies: App to VM, VM to physical machine dependencies
- Automatic correlation and diagnosis across complex virtual & physical environments
- Integrated service performance visibility instead of silo view

"eG Enterprise makes it fast and easy to identify whether it is Citrix, network, system or application issue - and fix bottlenecks quickly. And with predictive alerting we are one step ahead to resolve emerging problems before they impact the end user."

- Donna Jellison | St Francis Health Services

About eG Innovations

eG Innovations provides intelligent performance management solutions that automate and dramatically accelerate the discovery, diagnosis, and resolution of service performance issues in virtual, cloud, and physical service infrastructures. Managing some of the largest Citrix deployments in the world, only eG Innovations offers 360-degree service visibility with virtualization-aware performance correlation across every layer and every tier - from desktops to applications, and from network to storage. This unique approach delivers deep, actionable insights into the true causes of cross-domain service performance issues and enables administrators to pre-emptively detect, diagnose, and fix root-cause issues - before end users notice.