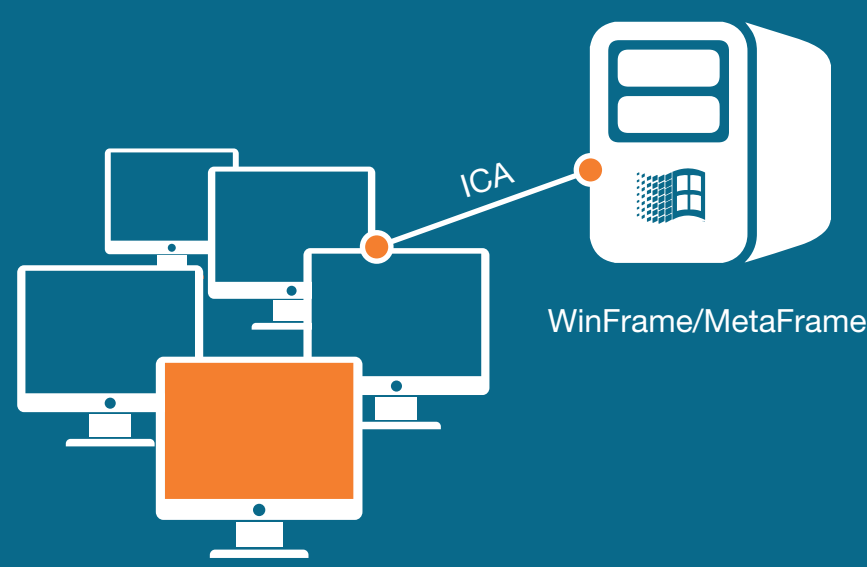


Citrix® Infrastructure Performance Monitoring Success

Key Considerations for 2018

Citrix Technology Evolution

2000
SERVER-BASED COMPUTING



2018
APPLICATION / DESKTOP VIRTUALIZATION



IMPACT

- Multi-tier
- Virtualized
- Inter-dependent
- Distributed
- Heterogeneous

Citrix environments are multi-tiered and complex – incorporating an abundance of components as well as backend application elements that can all affect the user experience.

Citrix Performance Management Evolution

2000
SINGLE TOOL



2018
MULTIPLE TOOLS



IMPACT

- Many tools
- Difficult to diagnose
- Manual correlation
- Time consuming
- Need expertise

If one or more of these components fail or experience an issue, service teams spend significant time and effort digging into each of them – using multiple tools and manual correlation - to properly address and resolve problems.

Business-Critical Citrix Performance

97%

of Citrix admins believe performance management is important for expansion of Citrix infrastructures



Citrix is blamed for ALL performance problems

68%

of Citrix admins would like performance management to be proactive

Next-Generation Solution: 3D Citrix Performance Management with eG Enterprise

EXPANDING 3-D MONITORING

REACH
Across Every Tier

DEPTH
Through the Stack

SPEED
To Resolution

eG ENTERPRISE FEATURES

- ✓ Monitor every aspect of Citrix user experience
- ✓ Built-in best practices for monitoring Citrix and non-Citrix tiers
- ✓ Auto-baselining for proactive alerting
- ✓ Automatic root-cause diagnosis for rapid troubleshooting
- ✓ Advanced reports for right-sizing, optimization and capacity planning
- ✓ Integration with pre-built Citrix tools – Director and NetScaler Insight

IMPACT

- Enhanced user satisfaction
- Reduced IT support costs
- Existing investment optimization
- Migration confidence

Ensure Citrix Success

eG Enterprise delivers the industry's only 3-dimensional performance monitoring coverage:

- **Reach across every tier** – network, storage, virtualization, Citrix, Windows and more;
- **Depth of coverage** – putting the metrics that matter at your fingertips; and,
- **Speed to resolution** – helping you to detect and fix issues in minutes, instead of hours

[Request a Demo](#)

[Get Your Free Trial](#)

About eG Innovations

eG Innovations is dedicated to helping businesses across the globe transform IT service delivery into a competitive advantage and a center for productivity, growth and profit. Many of the world's largest businesses use eG Enterprise to enhance IT service performance, increase operational efficiency, ensure IT effectiveness and deliver on the ROI promise of transformational IT investments across physical, virtual and cloud environments.

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