# eG Innovations' Monitoring and Observability Drives Healthcare IT Success
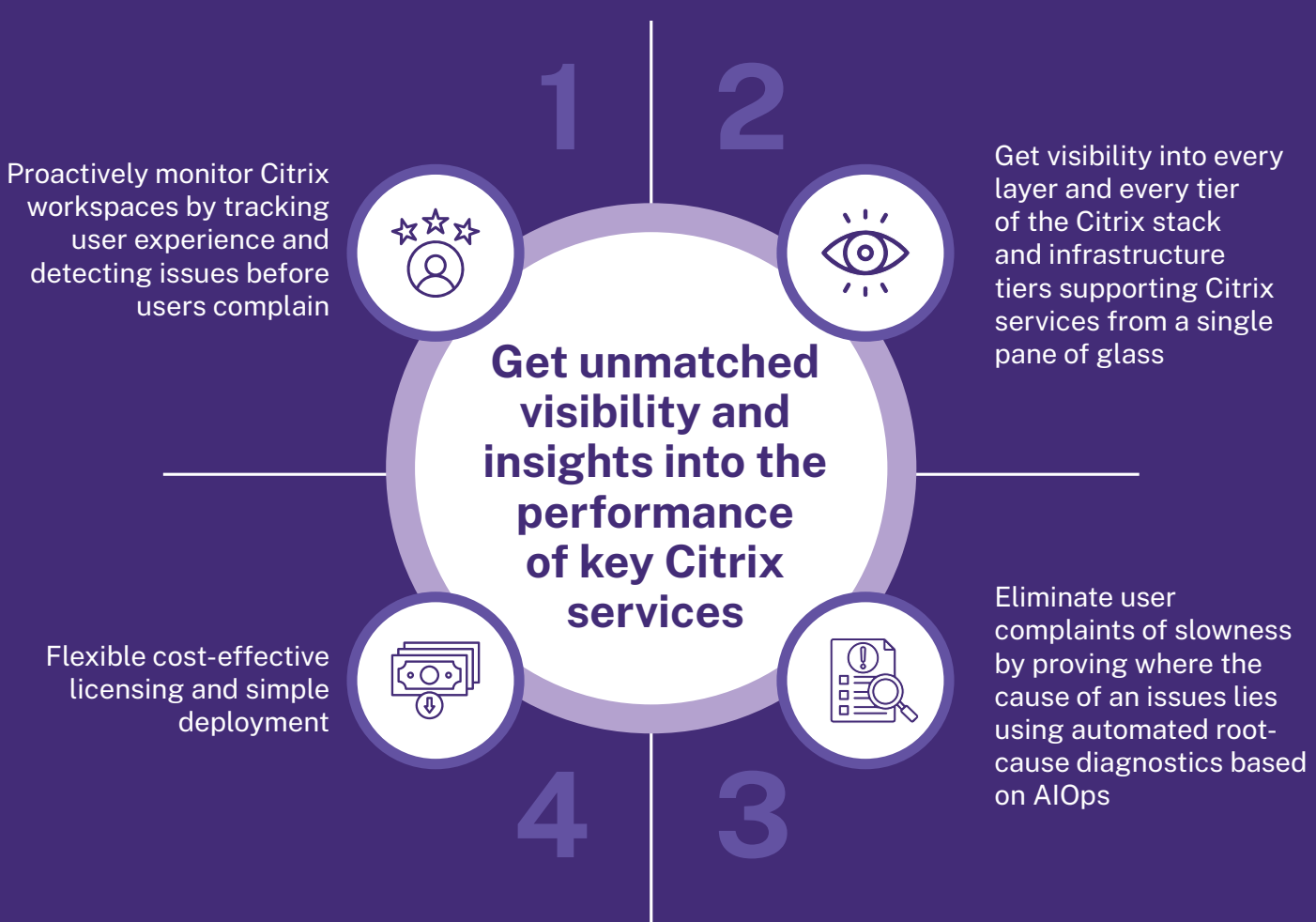
End-to-end performance monitoring and auto-diagnosis of IT applications and infrastructure ensures great user experience and enables excellent patient care

## eG Enterprise is uniquely capable of addressing Healthcare IT needs:

- Enhance user satisfaction and reduce MTTR through proactive monitoring and rapid troubleshooting using eG Enterprise's domain expertise in end-user computing technologies

- Improve IT operational efficiency and reduce technology and manpower costs through accurate diagnosis of problems

- Right-size and optimize your infrastructure using our advanced analytics capabilities

## Get unmatched visibility and insights into the performance of key Citrix services

1. Proactively monitor Citrix workspaces by tracking user experience and detecting issues before users complain

2. Get visibility into every layer and every tier of the Citrix stack and infrastructure tiers supporting Citrix services from a single pane of glass

3. Eliminate user complaints of slowness by proving where the cause of an issues lies using automated root-cause diagnostics based on AIOps

4. Flexible cost-effective licensing and simple deployment

**84%** of users said that eG Enterprise helped them avoid application performance outages by identifying problems before end users were affected

**83%** of users saw value within the first month of installing eG Enterprise

**72%** of users reported that eG Enterprise helped reduce the time to identify the root cause of application performance

**92%** of users highlighted that they are likely to recommend eG Enterprise

## At HIMSS23, join us to witness

- Real-time, end-to-end monitoring of a diverse, heterogeneous, multi-vendor IT landscape using eG Enterprise

- Live demos of monitoring Citrix user experience and troubleshooting common end user problems including home Wi-Fi issues, logon slowness, etc

- Monitoring of Citrix deployments on-prem and in the cloud

- How to get the top 25 reports that Citrix admins need for compliance and usage reporting

## Meet us at
## Citrix Ready Partner Pavilion booth 674

More information at Citrix Ready Marketplace