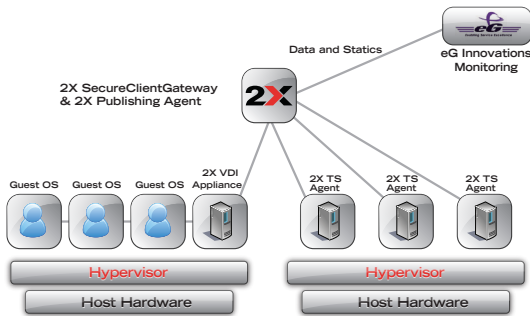**2X**

eG
Enabling Service Excellence

Monitoring and Performance Management for 2X ApplicationServer XG
Identify and repair performance issues quickly and effectively.

Administrators rely on 2X ApplicationServer XG to deliver applications and virtual desktops as quickly and reliably as on their local desktop experience; performance failures can have a terrible effect on user experience and organizational effectiveness. More frustrating to administrators is the fact that many times, the cause of such failures cannot be pinpointed, making recovery difficult. While standard monitoring solutions are available, most do not provide the critical in-depth analysis that administrators need, with many failing to provide comprehensive data into the network, storage, virtualization and application levels. Administrators thus far have been pressured to discover the reasons behind network performance failures, unable to pinpoint the problem to the network, profile server, Web access, virtualization platform or other components.
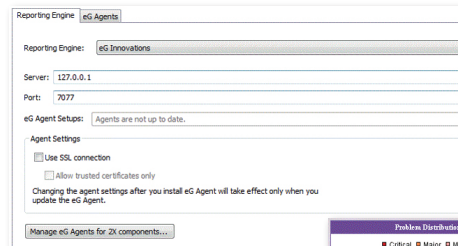

To meet the high standards of network administrators, eG 2X Monitoring provides total performance visibility for 2X installations of all types. As part of the eG Enterprise suite, eG 2X Monitoring is a comprehensive management solution for 2X farms, providing complete visibility and monitoring for all layers and tiers of the organization's 2X infrastructure, including the network, servers, virtualization platform, storage and more. Administrators can channel the power of eG 2X Monitoring to improve the discovery, diagnosis and resolution of solution performance issues to ultimately improve the end-user experience with virtual, cloud and physical infrastructures.
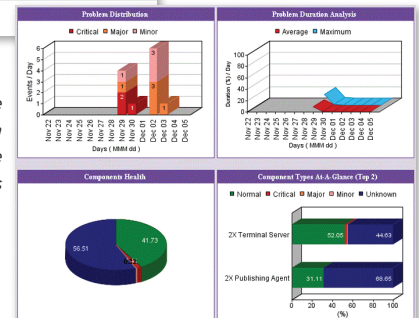
Key Features:

eG 2X Monitoring improves the monitoring and visibility of your 2X environment in multiple ways:

- **Total Performance Visibility:** Each layer is monitored so administrators know what's working and what isn't.

- **User Session and Application Performance:** In-depth user session visibility is provided so administrators can identify top users and what applications or desktops they access.

- **Proactive Issue Detection and Resolution:** Allows 2X environment settings to be auto-baselined, sending proactive alerts when infrastructure usage and performance are abnormal; administrators can automatically correlate across different metrics spot and fix issues before they are noticed by users.

- **Powerful Reporting:** By identifying prolific users and bottlenecks, as well as top applications and desktops accessed, 2X environments can be right-sized to provide maximum ROI.

eG 2X reporting is quick and easy to enable, by simply choosing relevant settings with the Reporting tab in the 2X Console.

A clear Infrastructure Overview window provides a clear, detailed overview of the health of various components in your environment.

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