

# How eG Enterprise compares with Citrix EdgeSight



eG Innovations enhances and complements Citrix Director/ EdgeSight for XenApp and XenDesktop with powerful analytics and reporting, deep performance visibility and auto-correlated diagnosis across all IT tiers. The chart below provides an overview of eG Innovations capabilities and the Citrix Director/ Edgesight features:

Capabilities	Citrix Director /EdgeSight	eG Enterprise
In-depth monitoring of the Citrix XenApp XenDesktop tiers including visibility to active sessions, applications accessed, failed desktops, etc.	Yes	Yes
Visibility into user logon performance	Yes	Yes
Visibility into HDX channels at the network level	Yes, includes integration with Netscaler Insight for advanced metrics	Yes
Monitoring of Windows server health (for XenApp and other Citrix applications)	Limited	Yes
Monitoring of hypervisor health	Limited	Yes, support for 10+ hypervisors is included

## Feature Comparison

Capabilities	Citrix Director /EdgeSight	eG Enterprise
Monitoring of other Citrix tiers – StoreFront, Web Interface, Cloud Bridge, Provisioning Services, XenMobile, AppController, Netscaler	No	Yes
In-depth Monitoring of non-Citrix tiers supporting the Citrix service - Microsoft SQL, VMware, Active Directory, Network devices, storage, etc.	No	Yes
Ability to monitor virtual desktops in-depth and report on applications running in the desktop and users accessing these applications	Yes	Yes
Auto-baselining of the infrastructure	No	Yes
Multi-modal alerting of problems to administrators	Limited	Yes
Extensive Reporting for post mortem diagnosis, service level audits and capacity planning	Limited to specific graphs	Yes-pre-defined reports available out of the box

Auto-discovery of the components in the infrastructure and interdependencies between them	No	Yes
Business service topology representation and its use for automatic correlation of alerts from every layer, every tier of the infrastructure to perform root-cause diagnosis	No	Yes
Advanced dashboards for Troubleshooting, SLAs, Capacity Planning, Helpdesk, Exec Views, etc.	Limited	Yes

## About eG Innovations

eG Innovations provides intelligent performance management solutions that automate and dramatically accelerate the discovery, diagnosis, and resolution of service performance issues in virtual, cloud, and physical service infrastructures. Managing some of the largest Citrix deployments in the world, only eG Innovations offers 360-degree service visibility with virtualization-aware performance correlation across every layer and every tier - from desktops to applications, and from network to storage. This unique approach delivers deep, actionable insights into the true causes of cross-domain service performance issues and enables administrators to pre-emptively detect, diagnose, and fix root-cause issues - before end users notice.

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