Enabling Service Excellence

Move VDI Deployments from Test to Best

THE VDI PERFORMANCE CHALLENGE

Over 50% of all virtual desktop deployments stall or fail because of unacceptable user experience or cost overruns. The VDI performance assessment service, eG Perform is designed to help companies pre-empt and overcome virtual desktop performance issues so you can identify VDI bottlenecks, restore performance, and deliver on the promise of VDI flexibility, scalability and end-user satisfaction. In contrast to traditional desktop assessments that focus on the VDI planning and pre-pilot stage, eG Perform targets virtual desktop infrastructures that are at risk of performance problems during rollout and deployment.
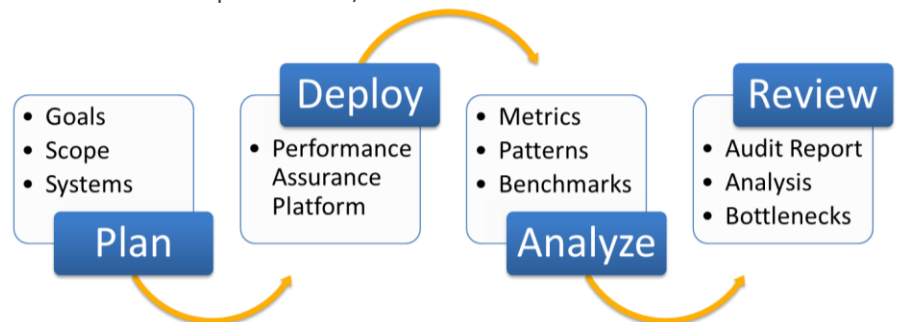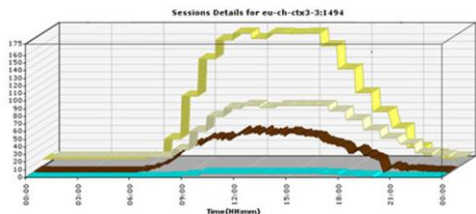
VDI PERFORMANCE ASSESSMENT

The VDI performance assessment service eG Perform leverages eG Innovations' patented and award-winning cloud-based performance assurance platform that delivers pre-emptive, automated, and integrated performance assurance for dynamic IT environments. eG Perform deploys a unique methodology and patented technology to provide VDI project managers with:

- Actionable insight and guidance to quickly diagnose and resolve performance bottlenecks, and deliver on the promise of exceptional performance, user productivity, and ROI;

- Complete end-to-end performance visibility and diagnosis across every tier, every layer of the virtual desktop service – Citrix, VMware, Network, Active Directory, Storage, Applications - so you know what's working and what's not;

- Detailed reports and powerful analytics to right-size and optimize the virtual desktop infrastructure and increase ROI, complete with actionable insight into hardware bottlenecks, top users, top apps, critical dependencies, etc.
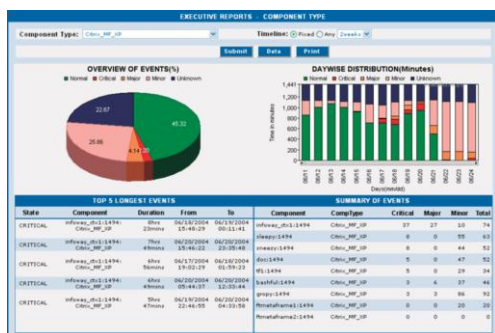
ASSESSMENT DELIVERABLES

- Get complete, 360-degree performance visibility across the virtual desktop environment

- Identify performance stress points and user experience issues

- Baseline VDI density, demand, usage and infrastructure metrics

- Identify capacity bottlenecks to VDI scalability

- Get detailed reports on users, sessions, services, apps, VMs, hardware, storage, network and other VDI components for deep insights into VDI performance bottlenecks

- Right-Size desktop infrastructure with powerful reporting & analytics that ensure maximum ROI

CITRIX ready™

vmware READY CERTIFIED

Plan
- Goals
- Scope
- Systems

Deploy
- Performance Assurance Platform

Analyze
- Metrics
- Patterns
- Benchmarks

Review
- Audit Report
- Analysis
- Bottlenecks

Auto-baselining helps you quickly pinpoint the true root cause of performance issues

Deep dive analytics and reporting helps you find bottlenecks and right-size the VDI environment

ASSESS VDI SERVICE, NOT JUST DESKTOPS

- Unlike desktop assessments that quantify the usage of physical desktops only and are useful just prior to the move to VDI, eG Perform gives you unparalleled visibility into every layer, every tier – from networks to servers, from virtualization to storage

MONITOR THE VDI SERVICE, NOT SILOS

- Automatically correlate across the tiers to provide actionable insights into the true causes of cross-domain service performance issues, so you can fix problems instead of spending hours investigating them

DEEP INSIGHTS INTO USER EXPERIENCE

- Monitor and report on user sessions, not VMs.
- Analyze activity, usage and latencies for every desktop session to provide insights into the user-perceived performance

RIGHT-SIZE VDI FOR GREAT ROI

- Identify bottlenecks, top users, top applications
- Understand performance and usage trends

Risk-Free VDI Performance Assessment

- ✓ Actionable insight into performance and ROI bottlenecks
- ✓ Learn how to optimize your infrastructure for maximum performance and ROI
- ✓ Overcome VDI performance issues and deliver user satisfaction and cost control

Supported VDI Environments

- VMware View, Citrix XenDesktop, VDI-in-a-box
- 9 virtualization platforms incl. VMware vSphere, Microsoft Hyper-V, Citrix, Red Hat, Oracle, etc.
- 150+ application components incl app servers, databases, connection brokers, web servers, terminals, profile servers, network, …

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ABOUT eG INNOVATIONS

eG Innovations provides intelligent performance management solutions that automate and dramatically accelerate the discovery, diagnosis, and resolution of service performance issues in virtual, cloud, and physical service infrastructures. Managing some of the largest VDI deployments in the world, only eG Innovations offers 360-degree service visibility with virtualization-aware performance correlation across every layer and every tier - from desktops to applications, and from network to storage. This unique approach delivers deep, actionable insights into the true causes of cross-domain service performance issues and enables administrators to pre-emptively detect, diagnose, and fix root-cause issues - before end users notice.

www.eginnovations.com